

NENA

The 9-1-1 Association

1700 Diagonal Road | Suite 500 | Alexandria, VA 22314

Ms. Marlene H. Dortch, *Secretary*
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

September 7, 2018

Re: Improving 9-1-1 Reliability, Docket No. 13-75

Dear Ms. Dortch:

On September 5, 2018, Daniel Henry, NENA Director of Government Affairs, along with NENA Director of Technical Issues Roger Hixson and NENA CEO Dr. Brian Fontes met with members of the Commission's Public Safety and Homeland Security Bureau, Cybersecurity and Communications Reliability Division, concerning the above-captioned proceeding. Present from the Commission were Guy Benson, Attorney Advisor; Jennifer Holtz, Deputy Division Chief; John Healy, Associate Division Chief; and David Plotinsky, Division Chief.

NENA answered questions regarding its comments filed July 16, 2018 in the aforementioned proceeding, emphasizing that the Commission should examine its 9-1-1 Reliability Rules to ensure that they keep pace with the ever-evolving components of the 9-1-1 data flow. NENA explained that in the Next Generation 9-1-1 environment, carriers and other parties traditionally considered "covered entities" by the Commission's rules will not be the only parties integral to 9-1-1's function and that an increasingly diverse group of 9-1-1 service providers may be affected by outages that merit notifications to 9-1-1 authorities and PSAPs.

Should you have any further questions, please feel free to contact NENA.

Sincerely,



Daniel Henry
Director of Government Affairs

CC: Mr. Guy Benson, Public Safety and Homeland Security Bureau
Mr. John Healy, Public Safety and Homeland Security Bureau
Ms. Jennifer Holtz, Public Safety and Homeland Security Bureau
Mr. David Plotinsky, Public Safety and Homeland Security Bureau